

For our guests:

SANITARY PROTOCOL

RECEPTION & ARRIVAL

- 1**  **TRANSPORTATION**
Has been disinfected before departing to pick you up.
- 2**  **RECEPTION**
There will be Disinfectant cleaner available for guests, their luggage and other belongings.
- 3**  We offer a pedal sink for you to wash your hands at arrival.
- 4**  Reception has a protector division between staff and guest.
- 5**  Our receptionists will use protective masks.
- 6**  Check in will be done previously, digital, contactless.
- 7**  Room keys will be handed over disinfected during check in.
- 8**  Our reception is disinfected periodically.

GENERAL PROTOCOL THROUGHOUT THE HOTEL



Our staff wears protective masks for your safety



We have stations of alcohol gel in different areas of the hotel



Floor signs indicating the safe distance between guests



We have a jewel free policy. None of the staff wears them during service.



All the staff has been trained with the sanitary protocols of prevention and safety